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WINTER 2008

REBATES OFFERED

Our water supplier, West Basin Water Agency, makes all its rebates available to Los Angeles County Waterworks District 29 customers. This is a great opportunity to install items that use both water and energy efficiently, and get money back!

The primary residential programs offered are:

HIGH-EFFICIENCY CLOTHES WASHER REBATE PROGRAM

You can receive a \$100 rebate for the purchase of an approved residential High-Efficiency Clothes Washer. They save you money on water, electricity and detergent.



HIGH-EFFICIENCY TOILET (HET) DISTRIBUTION PROGRAMS

Every year the District distributes free Ultra-Low-Flush Toilets throughout various cities.



HIGH-EFFICIENCY TOILET (HET) REBATE PROGRAM

You can receive a \$150 Rebate for the purchase of a qualifying (HET) toilet.

FREE Water-Use Evaluation

Save Water and Money

Do you want to do your part to save water, but you're not sure how? The Los Angeles County Waterworks Districts (Districts) offer customers free in-home water-use evaluations that can help you identify leaks, check your sprinkler system for problems, and provide and install free water-saving devices such as faucet aerators and low-flow shower heads.

Customers (including businesses and institutions) can request a water audit and a District representative will visit the home to identify areas where water is being wasted, provide a customized outdoor watering schedule and evaluate what each household can do to save water and bring water bills down. These surveys help people find sources of waste they never knew existed in their own homes and help the Districts save much needed water.

FREE WATER SURVEY!

Call (888) 987-9473 today for a free in-home, water-use evaluation to show you easy ways to save water and money.

You can get more information about these and other programs by visiting their website at <http://www.westbasin.com/>

Roadside Message Boards



As you may have noticed, Los Angeles County Waterworks District No. 29 placed message board signs along Pacific Coast Highway with water conservation messages during the hottest weeks of the summer. We appreciate all the efforts you've made in using less water and ask that you continue to look for the message boards and act on the messages during the cooler months of the year as well.

Messages relayed on these signs are extremely important to every District customer. When the wildfires raged through the Malibu area this past fall, water supplies were stretched and use needed to be limited to essential tasks. We urgently request your cooperation in reducing your water use and preserving this vital resource for firefighting during fire-prone periods such as Red Flag Days. Your actions to reduce the amount of water you use will help to ensure that District water tanks remain at full operating capacity.

Another time you may notice these signs in your area is when emergency water main shut downs occur. These temporary service interruptions are necessary to repair leaks or address other operational issues in the area. We are grateful for your patience and cooperation whenever water outages or shortages occur.

**Let us
know**



To report water leaks or nuisance water running into the street, call

(310) 456-6621

Please provide an address or general location for our Waterworks crews to investigate.

Mission: "To provide reliable, high-quality water and service at a reasonable cost to all of our customers."

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