

Los Angeles County Public Works is pleased to announce that Public Works facilities will reopen for in person service beginning October 1, 2021.

Appointments are strongly encouraged before visiting a facility, both to ensure prompt service and to protect the safety of customers and employees. Walk-ins will also be accepted with physical distancing guidelines in place. Masks are required at all times for all visitors and staff.

For urgent, non-emergency requests call the County's 24-hour Dispatch Center at (800) 675-HELP (4357).

SERVICE	APPOINTMENTS	FOR ASSISTANCE, CONTACT:
PUBLIC BUILDINGS AND SAFETY • Plan checks • Construction management • Virtual inspections • Report violations		For assistance with appointments and online permitting, e-mail: <u>BSD-ITSupport@pw.lacounty.gov</u> For general questions, visit: <u>pw.lacounty.gov/building-and-safety</u>
<ul> <li>ENVIRONMENTAL SERVICES</li> <li>Industrial waste</li> <li>Underground storage tanks</li> <li>Public records requests</li> <li>Construction and demolition debris permits</li> <li>Trash enclosures</li> <li>Regulatory enforcement</li> </ul>		Call: <b>(626) 458-3517</b> Or e-mail: <u>EPDCounterAppointments@pw.lacounty.gov</u>
<ul> <li>LAND DEVELOPMENT</li> <li>Street plans</li> <li>Road permits</li> <li>Flood permits</li> <li>Storm drains and hydrology</li> <li>Landscape and water efficiency</li> </ul>		Call: <b>(626) 458-4930</b> Or e-mail: j <u>chon@pw.lacounty.gov</u>



## SERVICE

### LOS ANGELES COUNTY WATERWORKS DISTRICTS

- Water service updates
- Development projects
- Pay water bill
- Account services

### **APPOINTMENTS**

Call to schedule an appointment at one of the following facilities:

# Lancaster Office

Monday – Friday 8 a.m. – noon and 1 p.m. – 4:30 p.m. (661) 940- 9270

### **Malibu Office**

Monday – Friday 8 a.m. – noon and 1 p.m. – 4:30 p.m. (310) 456-9661

# FOR ASSISTANCE, CONTACT:

Call: (877) 637-3661

Or visit: lacwaterworks.org/about/contactus.aspx